



# GETTING STARTED WITH CABLE HEADEND MANAGER



This guide describes how to install 3Com Cable Headend Manager (CHM) software version 2.1.

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## Introduction

CHM is a software program that uses a Windows-based Graphical User Interface (GUI) and the Simple Network Management Protocol (SNMP) to help you easily configure and manage your 3Com Cable Modem Termination System (CMTS).

The CHM features automatic detection of many system settings, and a configuration Setup Wizard. CHM runs on Windows 95 and Windows NT.



*For more information on CHM and the 3Com CMTS, refer to the Cable Headend Manager User Guide and the Cable Access Router User Guide.*

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## Installation Requirements

Verify that the following CHM installation recommendations and requirements have been met before you install CHM software:

- 1 The 3Com CMTS has been provisioned and installed according to the procedures outlined in the *Cable Access Router User Guide*.
- 2 Install CHM on a Windows 95 or NT PC that meets these recommended *minimum* requirements:
  - Intel Pentium processor
  - 32 MB RAM

- 20 MB available hard disk space
- Windows 95 or Windows NT 4.0
- Ethernet NIC installed
- Installed on same Ethernet LAN as the 3Com CMTS(s) you will be managing with CHM

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## Installing the Software

To install and launch CHM software:



*Always uninstall an existing version of CHM before upgrading to a new version.*

- 1 Insert CHM diskette #1 in your floppy disk drive (for example, drive a:). This procedure assumes that your floppy disk drive is the a: drive. If your floppy disk drive is assigned a different letter, substitute it appropriately.
- 2 From the *Start* menu, select **Run**.
- 3 Type **a:\setup** in the *Open:* field, then click **OK** to launch the installation wizard.
- 4 When prompted, click **Next** to continue the installation. Follow the on-screen prompts.
- 5 When prompted, insert CHM diskette #2 into the floppy drive and click **OK** to complete the installation.
- 6 Double click the *CHM program icon* in the CHM Program group directory to launch the program.



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